



...in pursuit of control room operational best practice

MEMORANDIUM OF UNDERSTANDING

Between the

Australian Control Room Network Association

And the

Australasian Institute of Emergency Services

The Australian Control Room Network Association (ACRNA) and the Australasian Institute of Emergency Services (AIES) are both member representative organisations that deal with a wide variety of issues, but in particular issues that relate to preparing, planning, responding, and recovering from disaster related events: and

WHEREAS, *ACRNA is a non-commercial industry association formed to support Operators of Australian control rooms. The Association members are encouraged to share ideas and experiences with the overall aim of achieving continuous improvement with the services delivered in the pursuit of best practise.*

WHEREAS, *AIES has stated, 'The Institute aims to provide a professional body for the study of the roles and functions of Emergency Services and Emergency Management Organisations throughout Australasia, and the promotion and advancement of professional standards in these and associated services' and*

WHEREAS, to accomplish these goals, both parties support the sharing of information, pursuit of best practise and continuous improvement in all aspect of service delivery to the community.

WHEREAS, these two organisations recognise the need for increased emphasis on the coordination of all aspects of service and emergency management delivery;

NOW, THEREFORE, BE IT RESOLVED, that the Australian Control Room Network Association and the Australasian Institute of Emergency Services do hereby agree to develop a working relationship to enhance information sharing; and

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australian **control room network** association

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FURTHER, BE IT RESOLVED, that the intent of this Memorandum of Understanding is to symbolise our cooperation and contribute to enhanced service delivery to our respective members and the community.

Both ACRNA and AIES agree that neither party will affiliate the other with any public policy position without prior written consent. This will not prevent either party from pursuing their own agenda.

This Memorandum of Understanding can be cancelled by either party by providing 30 days written notice to the other party.

This Memorandum of Understanding shall be reviewed after a period of two years from the date of signing unless circumstances require that it be reviewed earlier.

Signed this date 8th November 2021

ACRNA (President)

Name..... Mark Holmes

Date: 8 November 2021

Robert MAUL

AIES (President)

Name R.A Maul

Date: 11 November 2021

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