

RESPONSE

Official Journal of the Australian Institute of Emergency Services





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Official Publication of AUSTRALIAN INSTITUTE OF EMERGENCY SERVICES

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Level 2, 310 King Street, Melbourne GPO Box 2466, Melbourne 3001 Ph: (03) 9937 0200 Fax: (03) 9937 0201 Email: admin@cwaustral.com.au ACN: 30 086 202 093

EDITORIAL TEAM

Editor: Kristi High Associate Editor: Bob Maul LFAIES

Send articles for inclusion to: Email: editor@aies.net.au

WEBSITE

www.aies.net.au

WEBSITE CONTENT

The website has sections for each State as well as National Areas. If you have ideas for State Division content, please contact your State Registrar, for National content, email web@aies.net.au Please be aware that all content must go past the National Registrar prior to web publication to ensure it meets required guidelines.



Autumn 2015 • National Emergency Response

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FRONTCOVER

Summer rain brings fire relief to the South Australian fires in early January. Photo courtesy of Southern Yorke CFS Group.



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NOTICE OF 2015 ANNUAL GENERAL MEETING OF THE AUSTRALIAN INSTITUTE OF EMERGENCY SERVICES



AUSTRALIAN INSTITUTE OF EMERGENCY SERVICES GENERAL COUNCIL

ABN 75 050 033 764

Address all correspondence to: General Secretary/National Registrar 210 Spit Road, Mosman, NSW 2088 e:mail: registrar@aies.net.au Mobile: 0400 521 304

All Members of the Institute are cordially invited to attend the

2015 ANNUAL GENERAL MEETING OF THE AUSTRALIAN INSTITUTE OF EMERGENCY SERVICES

to be held at the:

Netball Centre, 2 Olympic Boulevarde, Sydney Olympic Park, Homebush NSW Friday 22nd May 2015 commencing at 7.00pm

Order of Business shall be:

Welcome

Apologies

Confirmation of Minutes of 2014 and Matters Arising

National President's Report

General Secretary/National Registrar's Report

Notices of Motion – Adoption of the New

AIES Constitution and Rules

General Business

Quote NER when booking online in the voucher box to receive an Early Bird rate until 20 May.

www.aiesconference.com.au

Robert A Maul

General Registrar/Company Secretary

EMERGENCY MANAGEMENT RESILIENCE FORUM

22 May 2015 Netball Central, 2 Olympic Boulevard, Sydney Olympic Park, Homebush NSW

Key speakers:

Dick Whitaker

Chief Meteorologist Sky News

– Weather Channel

Andrew Edwards

Assistant Commissioner, Director Finance, Assets and Knowledge at NSW State Emergency Service

Tim Fairservice

Commander, Emergency Management Unit NSWPF

Ben Millington

Superintendent, Manager Emergency Management Co-ordination NSW Rural Fire

Rod Young

National Emergency Manager Telstra

Jim Henry

Senior Manager Safety and Emergency Management -Sydney Airport

Dr Mel Taylor

University of Western Sydney

See page 6 and 7 for more.

Members please note that parking is available across the Netball Centre at Olympic Park. It is particularly important that as many members as possible attend this AGM, as the AIES' membership will be asked to adopt a new Constitution and Rules to replace the Articles of Association, Memorandum of Association and By Laws of the Institute which have been in existence since the formation of the Institute in 1977.

► See page 26 and 27 for Notice of Motion and Proxy Form.



http://au.linkedin.com/groups/Australian-Institute-Emergency-Services-3844281 or log in at au.linkedin.com and search for 'Australian Institute of Emergency Services' under 'Companies'.



www.facebook.com/aies.online



FROM THE PRESIDENT'S DESK

Barry **Archer** MAIES

AIES National President

s we move into a challenging year for our Institute and our national economy (as Mr Hockey tells us), once again I am amazed by the resilience and fortitude of the Australian people.

At the same time as we are experiencing cyclones in Queensland and the Northern Territory, we have significant fires and extreme weather in South Australia and Western Australia.

Many towns and communities have been almost wiped out with homes destroyed in affected areas. Our agriculture as well as general industries are under enormous threat following losses from natural causes. Our emergency service personnel are fully engaged in the response, clean up and recovery efforts.

Great work to all of you from your Institute executive!

It is with much regret that I have to announce our long term and hard working Life Member, Bob Maul, is going to call it a day and retire from his position with the Institute leadership team.

Bob fills the position of National Registrar and General Secretary of the AIES. His retirement will be effective following the conclusion of our next Annual General Meeting and National Board Meeting on 22 May 2015.

Bob was a foundation member of the AIES in 1977 and has served this institute with dedication and distinction in management roles with both the New South Wales Division and for the past 19 years as a member of the National Board.

During his working life, Bob held senior management positions with the New South Wales State Emergency Services including Chief Staff Officer Operations and Plans and Police Region Emergency Management Officer from 1985-2015. He is also treasurer of the Mosman Services Club.

Bob took up his current position as National Registrar following incorporation of the AIES as General Secretary in 1996. Early in his tenure as National Registrar and General Secretary, Bob was responsible for steering the Institute through the formalities of incorporation, which was somewhat of a legal minefield.

His dedication to the task and devotion to his duties have been unparalleled. The trust and respect in which the national board has for Bob is clearly indicated by his longevity in the position, which has seen him again help steer the Institute through the legal and administrative processes association with our new constitution and rules.

Bob's service to the institute was recognised through the awarding of his life membership on 24 July 1998.

It is unfortunate that the majority of members would not know the many hours that Bob has volunteered to run the Institute. He has always been available to provide procedural and financial advice and counsel to the divisional Boards, registrars and treasurers, and the National Board in particular.

Bob's considerable expertise and financial management skills have been a tremendous asset to the Institute and I am sure we will be hard placed to find a replacement of similar calibre and dedication.

I personally and we all sincerely thank him for his contribution and commitment and wish him well for the future.

Job well done and much appreciated Bob, thank you.

POSITION VACANT

As great as Bob's loss to the Institute will be, it offers a great opportunity for an AIES member to step up and nominate for this important role. It is not an easy job and you will be entering a field of senior management that not many can handle and rarely get the opportunity to take on. It has responsibilities under the corporations laws as well as duties and responsibilities to the officers and members of our Institute. You must



be diligent in your duties; it will take you many hours of voluntary work and commitment but, as Bob will tell you, it is a rewarding job.

Please nominate by email to the National Secretary or myself before the Annual General Meeting on 22 May 2015.

CONFERENCE

The NSW division has organised a conference to be held in conjunction with the AGM at the brand new Netball Central facilities in Sydney's Olympic Precinct. I congratulate Harold Wolpert and Anthony MacVean along with the NSW division for their efforts in getting *our own* AIES Conference underway. With many high quality speakers, like weatherman Dick Whitaker, locked in, it is sure to be a great event. More about the conference on page 6 and 7.

Thanks also to another one of our mostly unsung but hard working members John Rice who, along with his family, keeps the IT and web presence up and running and who also helped in the research of Bob's service history.

Finally, I believe that we as an Institute have many challenges ahead, however I urge you all to spread the word and to support us in our endeavours to represent and showcase the valuable contribution that our emergency services personnel make to our communities, not only in times of emergency but at all times.



AUSTRALIAN RED CROSS – 100 YEARS OF HUMANITARIAN SUPPORT

Mention Red Cross and many people think of giving blood, first aid training or disaster relief in third world countries.

The Red Cross/Red Crescent movement is actually far more diverse, with 97 million volunteers in 188 national societies around the world.

By Howard Colvin

Manager Emergency Services - Tasmania

t is involved in activities ranging from ensuring young school children receive a nutritious meal at the start of their day to managing the Geneva conventions that define the humanitarian rules of war.

Before the mid-1800s, there was no organised system for the care or protection of injured combatants. In 1859, the Swiss businessman Henri Dunant witnessed the aftermath of the Battle of Solferino, where around 40,000 soldiers died or were left wounded on the field. In response to seeing so much suffering Henri Dunant returned to the village of Solferino and engaged the local community to care for the wounded of both sides.

On his subsequent return to Geneva he made efforts to promote the cause of care for those injured in war and the protection of medics undertaking that care. His efforts eventually led to the formation of the International Committee for Relief to the Wounded, which subsequently became known as the Red Cross. By 1864 the 12 member nations had signed the first Geneva Convention covering care for wounded, the neutrality of armed forces medical staff and the use of an emblem to mark medical personnel and supplies.

If we move forward 50 years, in Australia, six days after the outbreak of WWI, Lady Helen Munro Ferguson, wife of the Governor General, established a branch of the British Red Cross here to mobilise Australian civilians to support our troops with personal supplies and medical care during the conflict. out of a national population of 7.5 million. On 13 August 2014, Australian Red Cross proudly turned 100.

From of an initial focus on injured soldiers and the neutrality of medical services in wars, the organisation today

At the end of WWI the service continued, initially to support our returning soldiers but then increasingly to address humanitarian needs across communities.

The organisation grew quickly and in NSW alone within four months there were 337 local member branches involved in sending clothing and medical supplies to our troops, providing medical staff and running the Wounded and Missing information service.

At the end of WWI the service continued, initially to support our returning soldiers but then increasingly to address humanitarian needs across communities. With the outbreak of WWII however the focus shifted back to supporting our troops, especially prisoners of war, both during the conflict and on their return home.

In 1941 the transition was also made to becoming an Australian Society by Royal Charter and with the support on legislation, which recognises and protects the use of the Red Cross emblem in Australia.

At this point, the organisation had a membership of almost half a million,

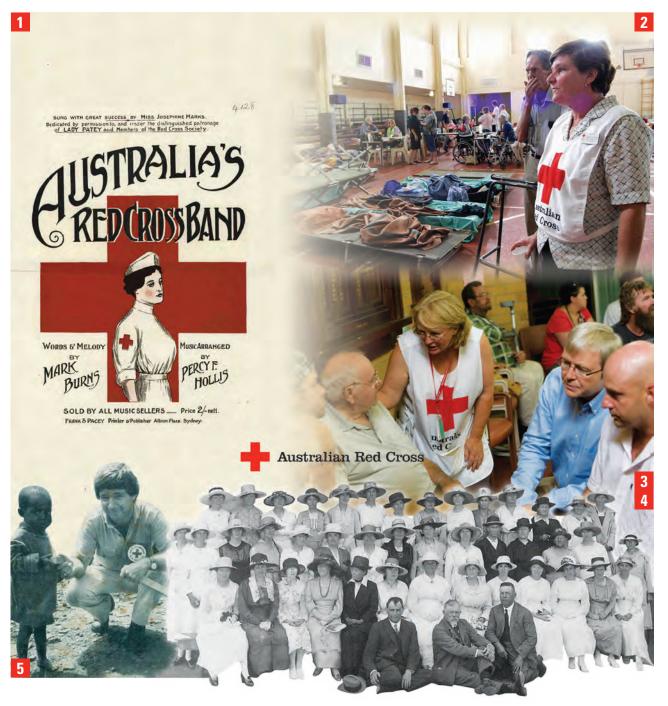
address humanitarian need across all facets of society, in 8 broad areas:

- Strengthening national emergency preparedness, response and recovery
- Increasing international aid and development
- Strengthening communities in areas of location disadvantage
- Championing international humanitarian law (IHL or 'the laws of war')
- Addressing the impact of migration
- Partnering with Aboriginal and Torres Strait Islander peoples
- Overcoming social exclusion by providing bridges back into the community
- Provide a safe, secure supply of blood and blood products – through the Australian Red Cross Blood Service.

In terms of the Emergency Management sector, this translates to programs that operate across most of the PPRR continuum:

In *Preparedness*, programs such Community REDiplan encourage





- 1. This image is the album cover of a song registered for copyright in May 1915, barely six months after the Red Cross was established in Australia on 13 August 1914. Women who volunteered for the Red Cross were 'Australia's Red Cross Band'. Copyright application by Mark Burns and Percy F. Hollis, 'Australia's Red Cross Band' musical work, 4 May 1915. NAA: A1336, 4128.
- 2. Red Cross aid workers survey an emergency shelter after the Katherine floods April 7, 2006, in Katherine, Australia.
- 3. Australian Red Cross volunteer comforts residents of Kinglake, displaced by the Victorian Black Saturday Bushfires 2009. Right: former Prime Minister Kevin Rudd. Photo: Rodney Dekker/Australian Red Cross.
- 4. Minyip Red Cross, 1922. Photographer: J.L. Discaciatti, Warracknabeal, Victoria.
- 5. Australian Red Cross delegate in Ireland.

household level preparation to reduce the human impacts of emergencies, providing a 'Prepare to Recover' companion to response agency programs focusing on 'Preparing to Survive'.

During disaster *Response*, Red Cross Emergency Services mobilise trained volunteers to provide personal support to evacuees and operates the Australian Register.Find.Reunite service to re-connect families separated by disaster.

After the event during *Recovery* Red Cross works closely with affected communities to support them in dealing with the personal impacts arising from the disaster.

Examples could include facilitating community planning, providing teachers with resources and training to include recovery in classroom activities or coordinating house-to-house visits to connect people with recovery services. For large scale events social recovery typically runs over a period of several years or more.





The Australian Institute of Emergency Services

EMERGENCY MANAGEMENT RESILIENCE FORUM

22 MAY 2015

Netball Central, 2 Olympic Boulevard, Sydney Olympic Park, NSW.













Our "land of droughts and flooding rains" has always presented its challenges to everyone working in emergency services – and no more so than in the last year.

Factor in man-made situations as well, and our emergency management community has been planted firmly in the headlines.

EXHIBITORS AND SPONSORS

ENQUIRIES ARE WELCOMED –
EXCELLENT PARTICIPATION PACKAGES
AVAILABLE. PLEASE EMAIL:
EXHIBITORS.NSW@AIES.NET.AU

This important Forum – an AIES national event to be held in Sydney – will examine how effectively the emergency management community is addressing resilience, and how prepared we need to be for the challenges and opportunities ahead. It is suitable for both professionals and volunteers with interest in the Emergency Services and Emergency Management sector.

You will enjoy:

- · Presentations from leading experts in emergency services and related fields
- A trade display of relevant innovative and leading products and services
- · Cross-disciplinary networking opportunities
- For AIES Members preferential subsidised conference fees to attend
- For non-members: your conference fee will include 12 months of membership to AIES (see Conditions after the Prices table Page 2)
- Participation in the AIES AGM, to be held in conjunction with the Forum (AIES members only)

PROGRAM OUTLINE

This exciting one-day program will feature leading speakers representing different sectors of the emergency management community. Delegates will have the opportunity to meet with speakers and other emergency services colleagues, and will enjoy access to trade displays throughout the day. More details will be published as they become available.

Register your interest at admin.NSW-forum2015@aies.net.au.

The Australian Institute of Emergency Services is a non-profit organisation that exists to promote the professionalism and acts as an independent forum where members can be heard and their opinions shared with other emergency service members.

The Institute aims to provide a professional body for the study of the roles and functions of Emergency Services and Emergency management Organisations throughout Australia, and the promotion and advancement of professional standards in these and associated services.

We provide a voice for the Emergency Services, by speaking out on issues that affect our members and the community in general.



EARLY BIRD rate applies until 20 March. Register online and quote NER. www.aiesconference.com.au

CONFERENC	E RATES Visit www.aies	conference.com.au for more inform	ation, and to register.				
CONFERENCE ATTENDANCE FEES	Early Bird Rate Book and Pay before 28th Feb 2015	Late booking Rate Book and Pay after 1st May 2015					
AIES Members (all categories of financial members)	\$20 + booking fee	\$40.00 + booking fee					
Non AIES Members	\$110.00 + booking fee	\$180.00 + booking fee					
Non AIES Members	Special offer Conference attendance fee Includes 1 year of membership to AIES for those eligible to be accepted as members Conditions apply See Note 3 \$160.00 + booking fee \$200.00 + booking fee \$250.00 + booking fee						
Emergency Management role other *2	Special offer Conference attendance fee Includes 1 year of membership to AIES for those eligible to be accepted as members Conditions apply See Note 3						
All other organisations/attendees	\$250 + booking fee \$300 + booking fee \$350 + booking fee						
	Special offer Conference attendance fee Includes 1 year of membership to AIES for those eligible to be accepted as members Conditions apply See Note 3						

Note 1: Emergency Service organisations are Police, Fire, Ambulance, SES, RFS, Health – also non-profit organisations like Red Cross, Anglicare or similar

Note 2: Emergency Management roles other are all Government employees and others in an emergency management related role

Note 3: AIES membership is only available to Emergency Services and Emergency Management professionals with skills that are eligible to be considered sufficient for membership. For those that do not qualify for the full Member of the AIES (MAIES post nominals are also awarded), an Associate membership will be provided – no post nominals are available to Associate category members. See www.aies.net for more details about membership categories.

EXHIBITORS								
Display Table	\$900 \$1,300 \$1,800							
Includes entry fees for 2 delegates Note: only 16 displays are available – book early!!	Special offer fee Includes 1 year corporate membership of AIES valued at \$250							

SPONSORSHIP OPPORTUNITIES								
SPONSOR CATEGORY	COST	# Available	Inclusions					
Platinum Sponsor	\$20,000	(One)	Includes a Table Display and up to six Delegates; 10 Min Presentation during conference program; Prime positioning of all banners and additional displays; 20% discount on all other delegates					
Gold Sponsor	\$12,000	(One)	Includes a Table Display and up to four Delegates; Preferred positioning after Platinum sponsor; 15% discount on all other delegates					
Silver Sponsor	\$5,000	(Three)	Includes a Table Display and two Delegates; 10% discount on all other delegates					
Morning Coffee Break	\$2,000	(One)	Includes a 5 minute presentation in the break					
Afternoon Coffee Break	\$2,000	(One)	Includes a 5 minute presentation in the break					
Lunch	\$4,500	(One)	Includes a 10 minute presentation in the break					
Event Close Drinks Drinks and snacks	\$3,000	(Two)	Includes a 10 minute presentation in the break					
Satchels	\$2,000	(One)						
Lanyards	\$1,000	(One)						





Surf Life Saving Queensland (SLSQ) is one of Australia's foremost authorities on water safety, aquatic rescue and drowning prevention.

ith some 33,000 members and 59 affiliated surf life saving clubs operating across the state, it is also one of the largest volunteer-based community service organisations in Australia and around the world.

From humble beginnings, when the first beach rescue was officially recorded

on Queensland's coastline in 1909, SLSQ has grown into an efficient and effective organisation, which has been directly responsible for saving more than 125,000 lives since its inception.

But not all lifesavers wear the iconic red and yellow cap. Behind the scenes, a team of equally-dedicated and committed staff travel not to the beach for work, but to SLSQ's headquarters Surf Rescue House in South Brisbane, as well as a number of regional offices dotted along the coastline, in roles as diverse as finance, information systems, sports administration and event management.

While not directly responsible for patrolling Queensland beaches, these staff members are just as important in terms of delivering strategic initiatives focused on educating swimmers, preventing major incidents and, ultimately, eliminating drownings across the state.

Across the past decade, SLSQ as an organisation has experienced rapid growth and development, both in its patrol services and the number of staff required to carry out its operations. With that in mind, there has been an increased focus in recent years on the need to develop and implement an effective and appropriate risk management framework that is integrated into day-to-day business operations.

Last year, for the first time in SLSQ's 106year history, the organisation employed a full-time risk manager to oversee this process and develop a professional,



tailored and industry-best approach to risk and safety management.

Just over a year with the organisation and Andrew Murray has certainly made waves. Though not from a traditional lifesaving background, Mr Murray has more than 20 years' experience in law enforcement as well as risk and emergency management. He joined SLSQ with an impressive resume and was recently presented an award at Parliament House in Canberra for his service to the International Association of Emergency Managers (IAEM) Global Executive, and current service as IAEM Oceania Council Vice President.

Since joining the red and yellow army, Mr Murray's focus has been on creating a holistic view of all elements of risk management.

"My role is to develop and implement an enterprise risk management system across the board, including aspects such as safety and security, business continuity and inventory management, disaster management and crisis communication, right down to disaster recovery for our IT and internet systems," Mr Murray said.

"Fundamentally, we [SLSQ] were started as a risk management organisation: people were drowning on the beaches. While we've been doing things quite well on an operational level, with excellent work performed on the frontline by lifesaving services, my job now is to link everything together into a formal risk management structure. It's all about quality management and safety management; another system that will help us manage our risks, address those risks, put controls in place and make us better at what we do."



Employing more than 630 staff across the state in full-time, part-time and casual positions, SLSQ operates as a proactive and effective peak



body, leading the way in lifesaving service provision, education, sport, beach safety advocacy and community leadership. The organisation exists to save lives, develop practices in education, prevention, emergency care and rescue, and ultimately to achieve a vision of zero preventable deaths in Queensland waters.

"The benefits of a holistic enterprise risk management plan to our organisation are the simple things, helping us to build towards continuous improvement and proactivity," Mr Murray said.

"Rather than being surprised with suddenly needing to spend a quarter of a million dollars on a helicopter engine, we'll know about it beforehand and have an appropriate management system in place. We are constantly building upon the learnings of our decades of experience."



GOVERNMENT PROVIDES FUNDS TO COUNTER TERRORISM

ttorney-General for Australia Senator the Hon George Brandis QC announced in February from Washington DC that the Australian Government will provide nearly \$18 million to combat the lies and propaganda terrorist groups are promulgating online to gain support and sympathy from vulnerable young Australians.

This work forms part of Australia's approach to countering violent extremism.

The Combating Terrorist Propaganda in Australia initiative will limit the impact of extremist narratives on domestic audiences by reducing the support that terrorist groups garner on the internet and social media.

The new initiative will establish a social media monitoring and analysis capability to better understand extremist narratives and how they affect Australians.

The measures will also help reduce access to extremist material online through the recently launched Report



Online Extremism tool and by working with the Australian Communications and Media Authority, private sector and international partners to take down or otherwise address extremist content.

"The Government is taking a dynamic approach to its communications to better contest the online environment where terrorists are actively distributing their messages," Senator Brandis said.

"This will include promoting material online that challenges the claims of terrorists and shares the benefits of Australia's diversity, inclusion, democracy and social values. "This is not work that governments can do alone. Communities are already working to help vulnerable individuals reject terrorist propaganda by questioning the assertions, inconsistencies and false allegations, and bringing to light the brutality of extremist groups."

More than a third of this new funding will be provided to communities to help them do more of this important work.

"We will continue to work together to amplify community voices so their message is heard by those who are most vulnerable," Senator Brandis said.

"The fight against terrorist groups like ISIL is taking place online as they continue to weaponise information and spread their messages of hate and violence through social media."

The Combating Terrorist
Propaganda in Australia initiative is
part of the Australian Government's
approach to challenging this
dangerous propaganda.



SEARCH & DESCUE

CONFERENC

Preparing • Deploying Operating Search and Rescue

> Jupiters Gold Coast 6th May 2015

www.sar.anzdmc.com.au





The Australian & New Zealand Search and Rescue Conference brings together leading practitioners to discuss challenges of preparing, deploying and operating search and rescue.

The aim of the conference is to facilitate sharing, knowledge and experience between the different search and rescue agencies, enterprises, communities and professionals. Presentations will cover air, sea, land-based, urban, wilderness, domestic and overseas search and rescue.

The focus of the conference will be better integration to more effective search and rescue operations. The program will reflect just how much the search and rescue world has evolved, tackling issues ranging from the latest requirements for airborne search and rescue assets through to the latest in innovative life-saving training and techniques.



IN OUR HEARTS BLACK RIBBON DAY

In an emotional tribute to paramedics lost to suicide, ambulance personnel joined together to support the In Our Hearts day in WA.

Beginning as a Facebook group by Paramedic Lyn Sinclair, it was started to help support staff after a number of suicides by personnel in a matter of weeks.

"On the Facebook page, people can share their struggles," she said.

"We get to vent, and people tell me they feel better because they actually put it in writing. They get to see their own struggle, rather than just having it float around in their head."

Wearing black ribbons to support the cause, the In Our Hearts campaign aims to bring awareness of the stress and anxiety associated with ambulance workers.

"We had 2,000 ribbons made and we sold them to raise awareness of not only post-traumatic stress disorder and suicide, but that people often suffer anxiety and depression within the ambulance service too," Ms Sinclair said.

"Not only from what they see and hear but also what happens at home, or with management – what happens in life really. To show we are real people.

"So we chose one day per year, 22 December, to remember those we couldn't save," Mrs Sinclair said.

A Mental Health Seminar was organised to mark the inaugural In Our Hearts day, with presentations from Road Trauma Support WA, clinical psychologists, Paramedics Australasia and a compelling story from the wife of a paramedic who was a victim of suicide in 2013.

"It was the first time we were actually able to step out and go; we're going to do something about this. We're going to move forward without the organisation," Ms Sinclair said.

This year, the In Our Hearts Campaign will be formally recognised as part of the new charity Sirens of Silence, to Support



Wearing black ribbons to support the cause, the In Our Hearts campaign aims to bring awareness of the stress and anxiety associated with ambulance workers.

Mental Health Awareness for Ambulance Personnel. The charity will use grants and money raised from ribbon sales, to provide funding for paramedics who can't afford private treatment for post-traumatic stress disorder and suicide prevention.

"We are applying for government funding – to support those people within our group to seek help, people who can't afford to get post-traumatic stress disorder treatment, because it is a very expensive treatment." Ms Sinclair said.

"A lot of people don't want to go through work because they don't want management to know that they are unwell.

"So we want to be able to help people like that."

There are big plans for the campaign this year with support coming from all around the world.

"I'd love to make it worldwide; we've had interest from the UK, Abu Dhabi

and Canada already," Ms Sinclair said.

The charity also aims to bring general awareness for ambulance personnel and mental health throughout the year.

"I've said to people to wear the ribbon when you feel you're having a struggle and you might just need a hug from somebody. Or you might need a work colleague to come up and say 'are you ok?'," Ms Sinclair said.

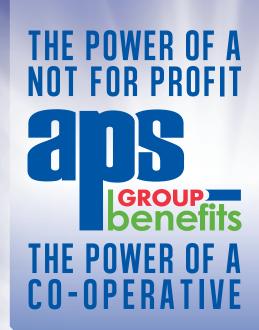
"Let's bring awareness to the forefront. Let's show people we are real and we do suffer."

The Sirens of Silence Charity and In Our Hearts campaign aim to Support Mental Health Awareness for Ambulance Personnel. They will be raising awareness of anxiety, depression, PTSD and suicide in all ambulance personnel throughout the country.

To find out more, search Sirens of Silence Charity on Facebook.







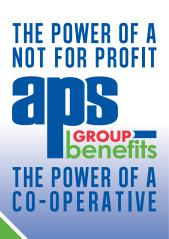


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Sam Athans treats every mortgage as if it were his own. He has access to 20 mortgage lenders and has over 40 years experience in banking. Let us do the leg work for you.

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The APS Benefits personal loans team can assist members to obtain an unsecured loan, or they can apply online at **www.apsbs.com.au**. Either way, loans can be approved within 24 hours.

► APS FUNERAL COVER. ADULT & CHILD COVER AVAILABLE.

APS Benefits Membership Coordinator Jesse Clarke can assist members to gain immediate funeral cover up to \$20,000 for adults and \$7,000 for dependent children (aged 2 to 15 next birthday). Do you have cover in the greatest time of need? Call us on 1300 131 809.

APS SAVINGS

APS Savings Ltd is a wholly owned subsidiary of APS Benefits and offers a Fixed Term Investment product. Ask Sam Athans about the interest rate on offer and you will be pleasantly suprised. The term can be 6 months, 12 months or 24 months. Call us on 1300 131 809.

APS WILLS & ESTATES

Phil Lambourne from APS Wills & Estates has over 25 years experience as a lawyer. Phil can help you with wills, powers of attorney, probate and estate administration. Is your will up-to-date? Have you reviewed your will recently? It affects more than just you!

APS BENEVOLENT FOUNDATION

Recently launched, the Foundation is a registered charity and a deductible gift recipient. Donations above \$2 are tax deductible. The Foundation will enable the Society to expand our level of benevolence. Need to know more? Call us on 1300 131 809.

Further to this, APS is owned by its members, so any profits are channelled back to members. Help spread the word by introducing new members and APS will send you, your nominated charity or your staff social club \$50 for each new member you nominate.

For more information call us on 1300 131 809 or visit www.apsbs.com.au

It Col Hubert

PS Harris



n this edition of *National*Emergency Response, we pay our respects to World War I hero and Queensland ambulance serviceman, Lieutenant Colonel Hubert Harris.

Born in Dalby, Queensland, to Major Alfred Edward Harris and Jessie Esther Bailey Harris, Lt Col Harris was educated at Brisbane Grammar School.

A Boer War veteran, serving with the Queensland Mounted Infantry and then the militia, he was appointed as General Secretary of the City Ambulance Transport Brigade Executive Committee in 1911, the same year he was promoted to Lieutenant Colonel.

In 1914, he volunteered to serve in the Australian Imperial Force with

a number of other ambulance officers from Queensland.

Lt Col Harris, who took command of the Fifth Light Horse Regiment, was killed in action at Gallipoli, by Turkish machine gun fire on 31 July 1915. He was 44 years old.

Lt Col Harris was said to be observing an attack on the 3rd Infantry Brigade on Turkish positions in front of Tasmania Post. He was standing at a machine gun observation post in Leane's Trench on Harris Ridge when a bullet hit him in the neck. He died within minutes, and was buried the following evening in Shell Green Cemetery.

He left behind his wife, Leila Margaret Harris (nee O'Mahoney).



4 September
"I hear Col Harris was killed whilst observing, the bullet entering
at the cheek and coming out of the top of his head."
Papers, Trooper H.F.W. Tucker, No. 177,
6th Light Horse Regiment.

'HARRIS – On 31st July, killed in action at the Dardanelles, Lieutenant-Colonel Hubert J.I. Harris, V.D. 5th Light Horse Regiment, beloved husband of Leila Margaret Harris, Kedron St, Wooloowin.' (Roll of Honour, The Queenslander 4 Sep 1915 p9).

service men and women who served our country during World War I.





Officers of 5 Light Horse Regiment December, 1914. On board SS Persic en route to Egypt. Capt Espie Dods is standing. Fifth from the left. Seated in the middle is Lt Col Hubert Harris.

Please send your photos and stories from this year's ANZAC Day 100 Year Commemoration of landing in Gallipoli to editor@aies.com.au

"On the night of the 31st July, 1915, the 3rd Infantry Brigade made an attack on the Turkish trenches in front of Tasmania Post ... Our C.O., Lieutenant-Colonel Harris, took up a position in the machine-gun observation post. At 8p.m. the 3rd Infantry Brigade attacked. This provoked heavy shell fire from the Turks. One shell exploded about our machine gun observation post. A bullet entered the loophole and struck Lieutenant-Colonel Harris on the neck. He died within two minutes. ...On the 1st August Colonel Harris was buried on Shell Green at 9.15p.m., the ceremony being conducted by the Dean of Sydney and the Reverend Robertson. The officers of the regiment arranged for the erection of a tablet in the Brisbane Grammar School to the memory of our late commanding officer." Chataway p25-6.









Day 1: Fire heads up the hill, towards a well prepared house at Inglewood. CFS Promotions Unit.

Day 2: Crews battle to stop the fire jumping the Kenton Valley Rd, on the outskirts of the town of Gumeracha. Despite the best efforts of several crews, the fire jumped the road, and continued. CFS Promotions Unit.

Day 3: Fire crews from DEWNR (Dept Environment Water & Natural Resources) receive a briefing, before heading out to the fireground. CFS Promotions Unit.

Day 4: Members of the Incident Management team, based at the One Tree Hill Fire Station. CFS Promotions Unit.





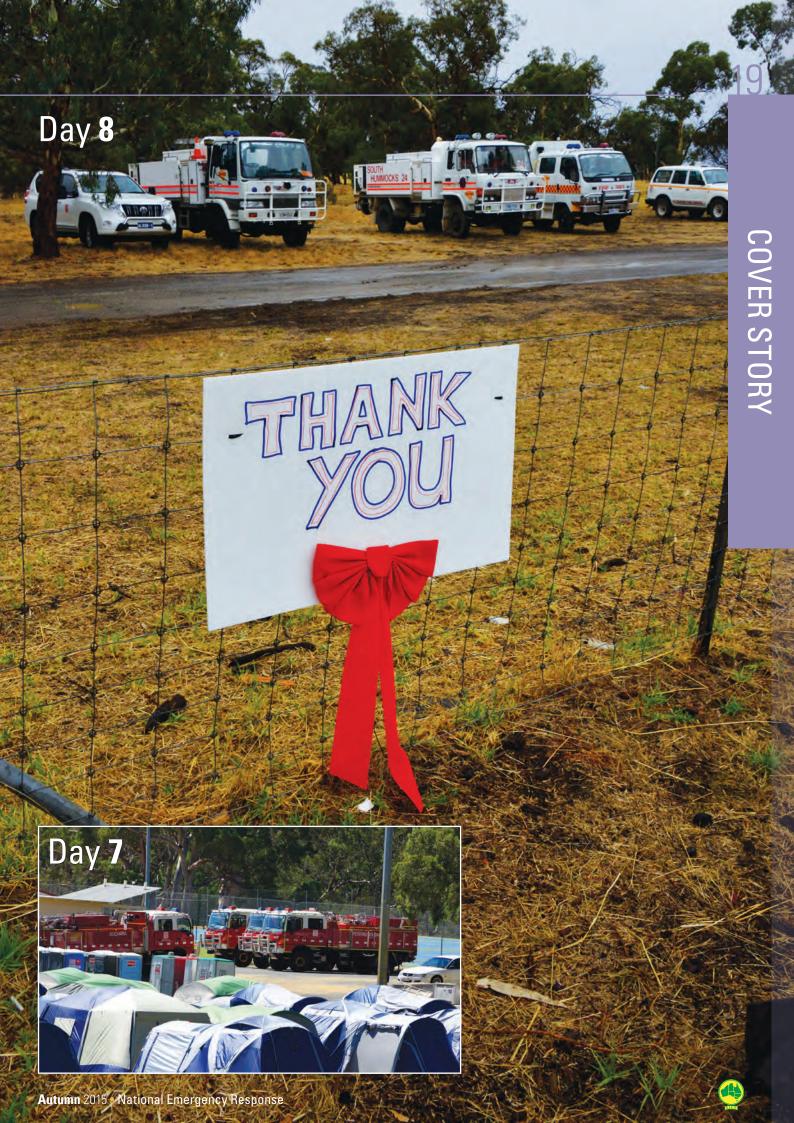
Day 5: Crews mop up on day five. CFS Promotions Unit.

Day 6: A firefighter welcomes rain on the fireground, on day 6 of the fire. Courtesy Southern Yorke CFS Group.

Day 7: 'Base camp' - accommodation for interstate crews at the Nairne Oval. CFS Promotions Unit.

Day 8: A sign erected by members of the public, at the staging area at the One Tree Hill oval. CFS Promotions Unit.





PARAMEDICS ARE NOT PUNCHING BAGS

Violence against paramedics is on the rise with 161 reports filed in Victoria during the first six months of 2014/15.

Ambulance Victoria will not tolerate aggression or abuse towards paramedics from patients, families or bystanders.

Acting CEO Tony Walker said new figures showed there were 314 reports of assault and aggression – or almost one a day – towards paramedics in 2013-14.

"This is completely unacceptable. No one comes to work expecting be harmed and we have zero tolerance for violence, threats or abuse towards our paramedics," Mr Walker said.

Ambulance Employees Australia Victoria State Secretary Steve McGhie echoed Mr Walker's comments.

"It is stupid trying to harm paramedics when they are trying to help or save the public," Mr McGhie said.

"Their violence can not only harm the paramedic but it can harm the patient's outcome."

About 20 per cent of all reports of assault and aggression towards paramedics



were drug and or alcohol-related.

There were a total of 88 physical assaults on paramedics in 2013-14.

The number of paramedics reporting incidents where there was potential for violence increased from 74 in 2012-13 to 90 in 2013-14.

The number of incidents involving a weapon increased from 17 in 2012-13 to 22 in 2013-14.

Mr Walker said Ambulance Victoria recently established an occupational

violence working group, which was reviewing the aggression and assault training paramedics receive and current policies and procedures.

"This training includes how to identify potentially dangerous situations and take adequate actions to ensure their safety," Mr Walker said.

Attacking emergency service workers, including paramedics, is against the law and offenders convicted can be sentenced to jail.





SES NSW celebrates 60 years of service in 2015. Photo: Joshua Weston, Hurstville SES.

As the NSW State Emergency Service (NSW SES) celebrates its 60th year, the service has endorsed the NSW SES Volunteer Charter to uphold the invaluable contribution its volunteers provide to communities in times of emergencies.

n a first for the NSW SES, the Charter was signed in February in conjunction with the NSW SES Volunteer Association (NSW SESVA) and the NSW Government. The Charter has been implemented to reinforce the commitment and responsibility of volunteers, and the support they have from the NSW SES, NSW SESVA and State Government.

Minister for Police and Emergency Services, Stuart Ayres, said the Charter reflects the outstanding contribution NSW SES volunteers make to their communities.

"These men and women spend time away from their families, friends and workplaces to compassionately and professionally help out in times of need. The service our NSW SES volunteers provide to the people of NSW is priceless and this Charter is a significant recognition of that," he said.

"As Minister for Police and Emergency Services I'm extremely honoured to support these remarkable volunteers by signing this Charter. The NSW Government is committed to looking after our men and women of the NSW SES."

NSW SES Commissioner Adam Dent said the Charter will ensure volunteers' professionalism, dedication and skill will be recognised and maintained.

"It is rather fitting, that in our 60th year in operation, we have endorsed this Charter for our volunteers who devote their time and experience to protect life and property through prevention, preparedness, response and recovery activities.

"From the core roles of managing floods and storms to performing rescue operations and supporting other



SES NSW Volunteer Charter signing.

emergency services, the volunteers are committed to creating safer communities across NSW," Commissioner Dent said.

NSW SESVA Chairman Charlie Moir also welcomed the new Volunteer Charter.

"The Charter embraces both organisations commitment to work closely together to represent the interests of our members, as well as empowering all volunteers to define their expectations from the volunteer experience," he said.

"This Charter opens communication channels and provides an exciting corner stone for the future of our Service."



A LOOK AT INDIA



Multi-purpose cyclone shelter, Puri District, Odisha, India.

CYCLONES IN ODISHA

In November 2014, I visited the State of Odisha [formerly known as Orissa] on the East Coast of India. This area on the Bay of Bengal is particularly susceptible to cyclones that in the past have caused widespread death and destruction.

The strongest cyclone (actually a double cyclone) to hit India in recorded history struck Odisha in October 1999. It is believed to have killed around 9,800 people but some estimates have put the death toll as high as 15,000. Another 3,000 people were injured, and 275,000 homes destroyed.

More recently, in October 2013, the second strongest cyclone ever to hit India – Cyclone Phailin – hit Odisha and the neighbouring State of Andhra Pradesh. In Odisha alone it destroyed 430 pucca houses (properly constructed homes) and 121,246 kutcha houses (shanty dwellings). It also severely damaged another 7,174 pucca and 80,406 kutcha houses, and partially damaged 180,628 others. Three days of torrential rain led to massive flooding and 3.5 metre tidal waves leaving one million people stranded in parts of Odisha.

Yet, when Phailin struck Odisha in 2013, only 44 people died, which included 23 who drowned.

I took the opportunity to drop into the offices of UNICEF in the capital city of Odisha, Bhubaneswar. UNICEF is a member of the Inter Agency Group (IAG), currently chaired by Red Cross, that responds to emergencies in Odisha. During my visit I was able to pick up a copy of an internal report* entitled 'Phailin After 5 Months'. The report analysed in considerable detail from an IAG perspective the response to Phailin, praised the government, detailed some interesting village level case studies, analysed how different agencies collaborated through interagency meetings and described how they avoided duplication by clearly defining parameters of responsibility.

The internal IAG Report* emphasised the significant steps undertaken by state government. This included what some official's have described as the largest evacuation in India's history for such an event – close to one million people; pre-positioning of food and drinking waters in shelters; cancelling all civil servants' leave; pre-deploying disaster response teams with heavy equipment, helicopters and boats;

All this followed years of disaster risk mitigation planning and infrastructure development including identification of safe buildings and working with non-government organisations and local communities in setting up volunteer teams who knew what needed to be done.

cancelling trains and flights; barricading roads; establishing communications and control rooms; placing army, navy and air force on standby; advising power and telecom companies to prepare for damage response; and warning at-risk fishermen and farmers to take evasive action.

All this followed years of disaster risk mitigation planning and infrastructure development including identification of safe buildings and working with non-government organisations and local communities in setting up volunteer teams who knew what needed to be done.

In addition, the report mentioned the following factors:

- Better forecast weather forecasting, mapping and database.
- The nature of the cyclone Phailin
 hit within three hours of the predicted
 time while the 1999 cyclone hung
 off the coast for 30 hours causing
 maximum damage.





- Better disaster preparedness –
 including the construction of 52
 flood shelters and 203 multipurpose cyclone shelters, as well
 as providing training to community
 members in First Aid and Search
 and Rescue.
- Setting up of communication means – allowing three to four days to prepare.
- Establishing the Odisha Disaster Rapid Action Force.
- Mock drills held on 19 June every year since 2006.

Whatever the formula, the result is astonishing – more than 9,800 dead in Orissa after the 1999 cyclone, 42 dead in 2013 after Phailin.

Postscript: After our visit to UNICEF we ate an excellent fish curry in Bhubaneswar with fresh fish purchased from a local fish vendor. It later emerged that the fish seller had previously been employed as an ancillary worker with UNICEF after the 1999 cyclone. Subsequently while driving through Sarada on the road from



Puri to Bhubaneswar I passed one of the multi-purpose cyclone shelters that were credited with saving so many lives.

Later, while visiting Goa, I found my own extended Indian family had itself been impacted by a different cyclone. My cousin Sharon, who is an architect in India, had been injured when a door slammed on her arm following the damaging winds when Cyclone Hudhud made landfall on the west coast of India in 2014. She has since made a full recovery.

continued on page 24





Kerala, India.

SNAPSHOTS OF INDIA

One area badly impacted by Cyclone Phalin was the coastal resort town of Puri. Most famous for its temple and its beaches, Puri previously had an unenviable reputation for the number of tourists that drowned while holidaying there. This death toll was dramatically reduced when local fisherman took responsibility for surflifesaving. I visited their Sea Beach Fire and Disaster Response Outpost and saw some of Puri's lifesavers in their red and yellow lifesaving gear. However, what was not in evidence was their iconic uniform feature their numbered conical hat.

On the subject of uniforms, the traffic police in Odisha are extremely smartly dressed. Near our budget Bhubaneswar hotel was a policewoman on traffic duty wearing a smart white short-sleeve shirt, white slouch hat, elbow length white gloves, white belt, blue trousers, black shoes and a white facemask to guard against the pollution. Simply stunning.



Missing person poster, Bhubaneshwar, Odisha.

During a visit to the heritage listed hand-cut caves of Udaygiri and Khandagiri in Bhubaneswar, I spotted a Missing Person sign in Uria – the language of Odisha, English and Hindi. Rather unfortunately, the English translation was for a missing 'Dump and Deaf Man'.

Before flying to Odisha I had stayed with friends in the tea gardens of Kerala and visited the home of a friend of theirs where I had a close encounter with two genuine maneating tigers...one wall mounted and the other stuffed. Being endangered, these are fortunately extremely rare in private hands in India due to the provisions of Chapter Five of the Indian Wildlife (Protection) Act 1972, which prohibits private ownership of any protected wildlife acquired since the Act commenced. Both of these tigers had been man-eaters and had been hunted and killed in the 1950s at the request of villagers. The legitimacy of their ownership had subsequently been questioned and the matter contested in court where the family had been able to establish documentary proof that their shooting pre-dated the Act.

* Phailin After Five Months [2014] Ed. Dr M P Moharty. Publisher: Inter Agency Group [IAG] Odisha.





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Proposed Notice of Motion – New AIES Constitution and Rules:

In accordance with the Corporations Act 2001 and the AIES Memorandum of Association, notice is hereby given of a special resolution to be voted upon at the forthcoming Annual General Meeting of the Institute to be held at 7pm on 22 May 2015, at the Sydney Olympic Park, Homebush. The resolution to be voted upon is:-

That the Australian Institute of Emergency Services adopt the Constitution and Rules 2015 to take effect immediately.

Included in this edition of the journal is a proxy vote (cut out) which will enable financial members of the Institute to vote for the motion to adopt the new Constitution and Rules 2015 of the Institute. The member's proxy should be completed and signed and sent in a sealed envelope to the: **General Registrar, Australian Institute of Emergency Services, PO Box 710, Spit Junction, NSW 2088**

REASONS FOR THE RESOLUTION:

For the past two years the Institute and its General Council has been engaged in the important task of reviewing our governing documents. The General Council of Directors believe that the AIES Articles of Association, Memorandum of Association and By-Laws have served us well. The General Council, in acknowledging and incorporating feedback from AIES Divisions and from AIES members, is looking forward, beyond what the Institute currently is required to be under the existing governing documents, to what it may well become into the future, in the context of a rapidly changing potential member profile and the associated expectations of modern professional associations.

The new AIES Constitution and Rules to be voted upon have been commended by the AIES' lawyer as "expertly drafted" and compliant with the requirements of the Act (Corporations Act 2001). There are intended to be two separate documents — a proposed Constitution focussed on contemporary corporate governance principles and a comprehensive set of Rules focussed on the mechanisms of managing the AIES. The new governing documents have far more content then before. This additional and new content is consistent with, and modelled on, the governing documents of a number of contemporary organisation similar to AIES, and those documents are all registered with ASIC (our company regulator here in Australia). The proposed documents are designed around the key provisions of the Act intended to give the members a greater influence on the running of the company (AIES). In addition to the member input provisions, are the contemporary corporate governance principles, clear provision for the existence and role of divisional committees, provision for international divisions, clear provision for the existence and role of regional groups and special interest groups, provisions for contemporary and electronic financial management and disciplinary powers to manage members who might bring the Institute into disrepute.

Considerable thought has been applied to the new documents drafted by a Panel selected by the General Council, circulated to all divisions and carefully considered by the General Council again prior to submitting the documents to the scrutiny of the AIES Lawyer. Certainly there was a clear intent to avoid the often-heard criticism of those much briefer governing documents, that these remain silent on critical issues of governance of benefit to the members and to the organisation. Feedback has been positive in the main with general agreement that the documents will display the Institute as a modern and transparent organisation with sound and contemporary governance structures – these new documents go well beyond the simple rationale of an "update".

The General Council of Directors of the Institute, therefore, recommends that members agree to adopt the new Constitution and rules and would like to thank all members who contributed to the development of the new AIES Constitution and Rules, particularly those who took the time to provide considered feedback during the extensive consultation period.

The proposed new documents have been available for members to access since early 2013 on the Institute's website www.aies.net.au. In addition, a Member Information Paper which summarises all of the proposed changes has also been available on the Institute website www.aies.net.au.



FORM OF APPOINTMENT OF PROXY



I,(full name of Member)	
(ia. name et mene et)	
of	
(address)	
being a Financial Member of the above Institute.	
hereby appoint	
(full name of proxy)	
of	
(Insert address)	
as proxy of the appointing Member	
at the Annual General Meeting of the Institute to be held on	
the 22nd day of May 2015	
and at any adjournment of that meeting.	
My proxy is authorised to vote (please tick selected option):	
☐ in favour of	
□ against	
□ abstain	
\square as they see fit	
for the following resolution:	
That the Australian Institute of Emergency Services adopt the Constitution a	nd Rules 2015
Signature: authorised signatory of Member appointing proxy	Date

NOTES:

In accordance with **Clause 49** of the current Articles of Association; this proxy must be provided to the Institute at the offices at which the meeting is to be held no later than by 10am on the day for holding the meeting or adjourned meeting – Date of AGM 22 May 2015.

Please send proxy forms, if mailed, in a sealed envelope by 10am 21 May 2015 to: General Registrar, Australian Institute of Emergency Services PO Box 710, Spit Road, Spit Junction, NSW 2088.





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Completed Application forms with fees should be forwarded to the Division Registrar in the State where you normally reside. Further information may also be obtained by contacting your Division Registrar or General Registrar of the Institute at the following addresses:

NATIONAL COUNCIL

The General Registrar

Australian Institute of Emergency Services (General Council) Post Office Box 710, Spit Road, Spit Junction, NSW 2088

Ph: (02) 9968 1226 Email: registrar@aies.net.au National Web Site: www.aies.net.au

AUSTRALIAN CAPITAL TERRITORY

The Registrar – ACT Division of Australian Institute of Emergency Services. PO Box 504, Civic Square ACT 2601 Email: registrar.act@aies.net.au

NEW SOUTH WALES AND NEW ZEALAND

The Registrar – NSW Division of Australian Institute of Emergency Services. PO Box 695, Haberfield NSW 2045 Email: registrar.nsw@aies.net.au

QUEENSLAND

The Registrar – QLD Division of Australian Institute of Emergency Services. PO Box 590 Fortitude Valley, QLD 4006 Email: registrar.qld@aies.net.au

SOUTH AUSTRALIA, WESTERN AUSTRALIA AND NORTHERN TERRITORY

The Registrar – SA Division of Australian Institute of Emergency Services. PO Box 10530 Adelaide Business Centre, SA 5000 Email: registrar.sa@aies.net.au,

TASMANIA

The Registrar – TAS Division of Australian Institute of Emergency Services. PO Box 1 Lindisfarne, TAS 7015 Email: registrar.tas@aies.net.au

VICTORIA

The Registrar – VIC Division of Australian Institute of Emergency Services. C/O 44 Webb St, Warrandyte, VIC 3113 Email: registrar.vic@aies.net.au

THE INSTITUTE'S AIMS

To provide a professional body for the study of the roles and functions of Emergency Services and Emergency Management Organisations throughout Australia, and the promotion and advancement of professional standards in these and associated services.

THE INSTITUTE'S OBJECTIVES

- To raise the status and advance the interests of the profession of emergency management and counter disaster services administration.
- To represent generally the views and interests of the profession and to promote a high standard of integrity and efficiency in the skills of emergency and counter disaster administration.
- To provide opportunities for association among members and students to promote and protect their mutual interest.
- To facilitate full interchange of concepts and techniques amongst members.
- To bring to the notice of the public such matters that are deemed to be important for safety and protection of the community and to promote research and development of emergency services generally.
- To establish a national organisation to foster international
- co-operation in counter-disaster services administration.

THE INSTITUTE OFFERS

- An opportunity to be part of a progressive Australia-wide Institute dedicated to the progression and recognition of the Emergency Service role in the community.
- An independent forum where you can be heard and your opinions shared with other emergency service members.
- A journal with information from institutes and other sources around the world in addition to the interchange of views between Divisions in Australia, as well as access to the Institute website.
- Reduced fees for members at Institute Seminars and Conferences and an information service supplied by professional experienced officers.
- A Certificate of Membership.

- The opportunity to use the initials of the particular membership status after your name.
- Corporate members receive a bronze plaque free of charge and can advertise on the AIES website, as well as provide articles for inclusion in the Institute's journal.

MEMBERSHIP

Costs

Nomination Fee: \$30.00
Annual Subscription: \$60.00
Fellows: \$70.00
Corporate Subscription: \$500.00
Note: Institute Fees may be tax deductible.

Classes

There are four classes of membership:

• Members • Fellows • Life Fellows • Corporate
There are five categories of affiliation with the Institute that
may be offered to persons who do not meet the requirements
for membership:

- Associate Student Member Retired Member
- Honorary Member Honorary Fellow

Eligibility

Applications for membership will be considered from persons who are at least eighteen years of age and who:

- Are members of a permanent emergency service or associated service, or
- Are volunteer members of emergency or associated services.
 Admission as a member may be granted if in the opinion of the General Council the applicant meets all other conditions of membership and passes such examinations and/or other tests as may be required by General Council.

MEMBERS

Our members come from

- Ambulance Service Community Services Emergency Equipment Industry Emergency Management Organisations
- Fire Services Health, Medical and Nursing Services Mines Rescue • Police Service • Safety Officers • SES • Transport Services
- Volunteer Marine Rescue Volunteer Rescue Associations



AIES CONTACTS

GENERAL ENQUIRIES

Email: enquiries@aies.net.au

The General Registrar Post Office Box 710 Spit Road.

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NATIONAL COUNCIL

President Email: president@aies.net.au

Barry Archer, MAIES Phone: 0417 100 048

General Secretary/National Registrar Email: registrar@aies.net.au

Robert Maul LFAIES, JP Phone: 02 9968 1226

0400 521 304

Webmaster/National Membership Officer Email: john.rice@aies.net.au

John Rice LFAIES Phone: 0448 204 043

AUSTRALIAN CAPITAL TERRITORY DIVISION

President Email: president.act@aies.net.au

Scott Milne, ESM, MAIES Phone: 02 6267 5603

0400 332 780

Registrar Email: registrar.act@aies.net.au PO Box 504

Phil Gaden MAIES Phone: 0413 137 761 CIVIC SQUARE ACT 2601

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Barry Archer, MAIES Phone: 0417 100 048

Registrar Email: registrar.nsw@aies.net.au PO Box 695

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President Email: president.vic@aies.net.au

Alan Marshall C.StJ, LFAIES Phone: 0428 308 008

Registrar Email: registrar.vic@aies.net.au 44 Webb Street

Alan Alder OAM, LFAIES Phone: 03 9844 3237 WARRANDYTE VIC 3113

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Editor Email: editor@aies.net.au Kristi High Phone: 0407 366 466



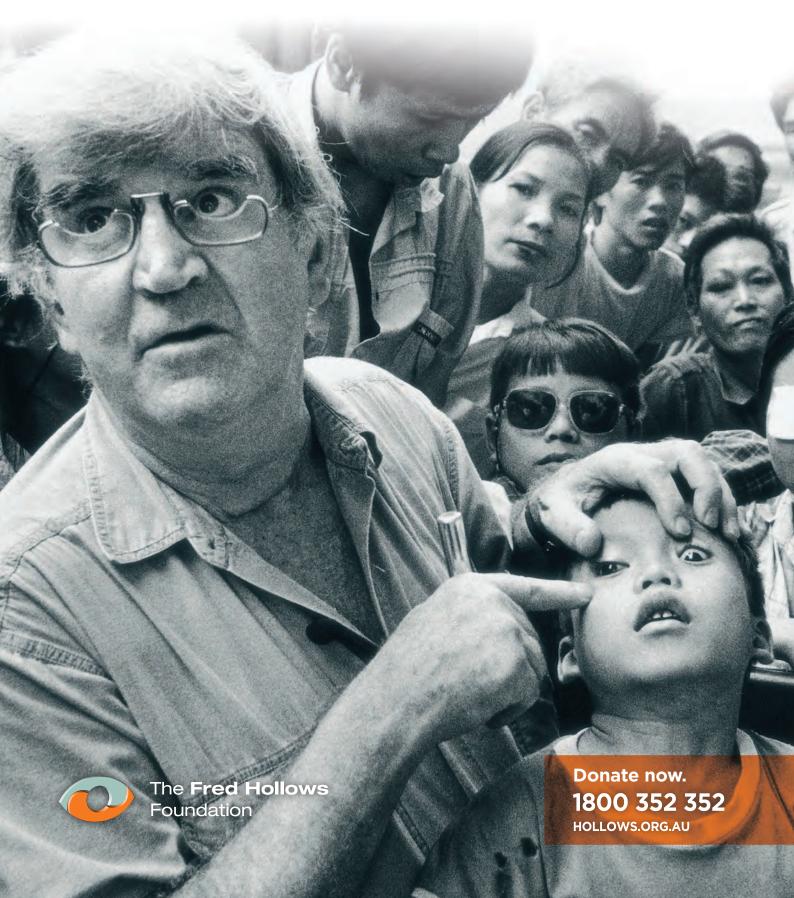
THE CALM BEFORE THE SMOKE

Tasmanian photographer Steve Lovegrove captured this image of a factory fire from across the bay.



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